

COMMUNITY BOARDS

601 Van Ness Avenue, Suite 2040 San Francisco, CA 94102 (415) 920-3820 CommunityBoards.org Facebook.com/communityboards

INTERMEDIATE CONFLICT COACHING Cancellation & Refund Policy

Though it rarely happens, we reserve the right to cancel a training. Should we cancel, registrants will receive a full refund. We also reserve the right to substitute trainers or presenters. All other cancellations will receive a refund minus the appropriate cancellation fee described below.

- Cancellations 11 or more business days before the training start date will incur a \$25 cancellation fee. This fee will be waived one time if registration is applied to a future training.
- Cancellations 6-10 business days before the training start date will incur a \$50 cancellation fee. \$25 of this fee will be waived one time if registration is applied to a future training.
- Cancellations 5 or fewer business days before the training start date will incur HALF THE ENROLLMENT FEE. \$50 of this fee will be waived one time if registration is applied to a future training.