



COMMUNITY BOARDS

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CommunityBoards.org

[Facebook.com/communityboards](https://www.facebook.com/communityboards)

THE BASICS OF MEDIATION

Cancellation & Refund Policy

Though it rarely happens, Community Boards reserves the right to cancel a training. Should we cancel, registrants will receive a full refund. We also reserve the right to substitute trainers or presenters.

Once registered, if you cancel **5 or fewer business days** before the training start date, there is a **\$150 cancellation fee**. \$100 of the cancellation fee will be waived one time if registration is applied to a future training that begins within twelve months of the training start date.