



COMMUNITY BOARDS

Building Community Through Conflict Resolution

IS THIS YOUR PROBLEM?

- Landlord & Tenant Dispute
- Roommate Problem
- Family Conflict
- Noise
- Neighborhood Feud
- Threats & Harassment
- Tree & Vegetation Care
- Property Repairs
- Fence Maintenance
- Pet Problem
- Parking Issue
- Vandalism or graffiti
- Other

THEN TRY MEDIATION!

What is mediation?

Mediation is an opportunity to have a safe, structured meeting to discuss a shared problem. The mediators guide this meeting, asking questions and keeping the discussion focused. They remain neutral throughout the whole process. They don't judge, weigh evidence or deliver a verdict.

The goal of any mediation is for the parties, themselves, to create a workable agreement. The agreement resolves the current conflict and minimizes possible future conflicts.

Confidentiality, fairness and respect are three core principles of mediation.

HOW DO WE WORK?

- 1.** You contact us with your problem. We'll ask you a few questions and answer yours. You pay a \$20* case opening fee if you want to try mediation.
- 2.** We then contact the other person (or persons) and explain our mediation process.
- 3.** If they agree to meet, we then schedule the time and place for the mediation.
- 4.** During the meeting, our mediators guarantee that everyone is respected and allowed to talk uninterrupted. You—the disputants—discuss and negotiate the most workable solution.
- 5.** All agreements and their effects are under your control.
- 6.** Up to 85% of our mediations end successfully. And they last!
- 7.** We hope you can make a generous donation so we can continue to help others.

***\$20 case opening fee is sliding scale. No one is turned away due to lack of funds.**

"No one in the new family upstairs spoke very good English. Having Spanish speaking mediators really helped clear things up."

"We had over twenty years of resentment and negative emotions had accrued. After all these years, we're on speaking terms again. Thank you!"

"Several families on our block were having major problems with the corner store's new owner. He agreed to meet with two of us. Since our mediation, things have improved 100%!"

People have used COMMUNITY BOARDS since 1976 because our services are...

SUCCESSFUL

Up to 85% of mediated disputes result in agreements.

EFFICIENT

Mediations are generally scheduled and held in less than 30 days.

CONFIDENTIAL

All information discussed in the mediation and any final resolution remain private unless all parties agree otherwise.

MULTILINGUAL

Our mediations can be conducted in English, Spanish, Mandarin or Cantonese by mediators fluent in these languages.

ALWAYS AFFORDABLE

After you pay the \$20 case opening fee, the mediation itself is free.

START YOUR MEDIATION TODAY!

Telephone

(415) 920-3820 x100
Mon-Thur, 11 AM - 5 PM

Walk-In

Mon-Thur, 12 PM - 5 PM

Online

www.communityboards.org

"Click here to Start a Mediation"

COMMUNITY BOARDS

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